* If the need is urgent, they could be referred to the food bank?
* Are they live social landlord tenants? If so, they could approach them for support from their hardship funds (MHA, Pobl and Melin are the main ones for our area) [https://gov.wales/discretionary-assistance-fund-daf](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgov.wales%2Fdiscretionary-assistance-fund-daf&data=04%7C01%7CJillianMitchell%40monmouthshire.gov.uk%7Cf4f24809fd244e284ae308d9b0fe10cd%7C2c4d0079c52c4bb3b3cad8eaf1b6b7d5%7C0%7C0%7C637735427506523596%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=0dbFrNQVs74%2FT%2BiL7CnBvGKVFSeiz8PuyMa0CgO8E8g%3D&reserved=0)
* There is the Chepstow Assistance Fund, a church administered fund specifically for those who live within the boundaries of Chepstow Parish, who can make hardship payments up to £500. For an application form, contact chepstowpriory@gmail.com
* The community fridge in Chepstow is not ‘live’ yet, but there are active ones in Monmouth [https://www.facebook.com/MonmouthCommunityFridge/](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2FMonmouthCommunityFridge%2F&data=04%7C01%7CJillianMitchell%40monmouthshire.gov.uk%7Cf4f24809fd244e284ae308d9b0fe10cd%7C2c4d0079c52c4bb3b3cad8eaf1b6b7d5%7C0%7C0%7C637735427506533552%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=z3bVwTqFAUh8UZoRSFn32UwkKQR9RMkmTb265Jl5Omk%3D&reserved=0) Abergavenny and Caldicot [https://www.facebook.com/CaldicotCommunityFridge/](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2FCaldicotCommunityFridge%2F&data=04%7C01%7CJillianMitchell%40monmouthshire.gov.uk%7Cf4f24809fd244e284ae308d9b0fe10cd%7C2c4d0079c52c4bb3b3cad8eaf1b6b7d5%7C0%7C0%7C637735427506543511%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=2PHl8RcAKAgyabKTbB5zdoTlR%2BtKzs4IHWNGOTSfOWw%3D&reserved=0) (there isn’t necessarily a requirement to live locally
* Are they receiving their full entitlement of benefits etc.?
* One or two other organisations make hardship payments too – this is a good tool they could use to explore these [https://www.thirteengroup.co.uk/page/hardship-grants-search](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.thirteengroup.co.uk%2Fpage%2Fhardship-grants-search&data=04%7C01%7CJillianMitchell%40monmouthshire.gov.uk%7Cf4f24809fd244e284ae308d9b0fe10cd%7C2c4d0079c52c4bb3b3cad8eaf1b6b7d5%7C0%7C0%7C637735427506543511%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=9MUCAxIBww3zA4SEKNFZXFYIh9WScRRoOHJTMImvaAM%3D&reserved=0)